



Course Brochure – SIT50422 Diploma of Hospitality Management

This brochure provides all the information you need to know about enrolling in the SIT50422 Diploma of Hospitality Management.

Course details		
Provider Name	Ivory Institute	
RTO Code	45847	
CRICOS Code	04015E	
CRICOS Course Code	115003H	
Location of course	Level 8, 90 King William St, Adelaide SA 5000	
Delivery mode	This program is delivered in the classroom and through structured self-study. Practical face to face training is provided in a commercial training kitchen.	
Duration	This qualification will be delivered over 104 weeks, including 80 weeks of training and assessment spread over 8 terms of 10 weeks each and 24 weeks of holidays.	
Study load	20 hours per week.	

Overview of course

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage and gaming.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

The latest release of the qualification and packaging rules can be found at the following link:

<https://training.gov.au/Training/Details/SIT50422>

Who should apply for this course and why?

This course is targeted at international students who are:

- Seeking to pursue a career in hospitality management
- Seeking to enter a new industry sector
- Seeking a pathway to higher-level qualifications

Characteristics of the target group are as follows:

Students will be from a range of countries and may be living in Australia for the first time or may have been here in the recent or more distant past.

Many will speak English as a second language, although an entry level has been set to ensure students are able to complete course work.

Students are expected to typically fall into the age range of 18 – 35 as people still establishing or changing careers

What can I expect?

The following units are included in this course and all are required for the award of the qualification. Students who only complete some units will be awarded with a Statement of Attainment for units successfully completed.

CODE	TITLE	CORE / ELECTIVE
SITXCCS015	Enhance customer service experiences	Core
SITXCCS016	Develop and manage quality customer service practices	Core
SITXCOM010	Manage conflict	Core
SITXFIN009	Manage finances within a budget	Core
SITXFIN010	Prepare and monitor budgets	Core
SITXGLC002	Identify and manage legal risks and comply with law	Core
SITXHRM008	Roster staff	Core
SITXHRM009	Lead and manage people	Core
SITXMGT004	Monitor work operations	Core
SITXMGT005	Establish and conduct business relationships	Core
SITXWHS007	Implement and monitor work health and safety practices	Core
SITXFSA005	Use hygienic practices for food safety	Elective Group A
SITHKOP013*	Plan cooking operations	Elective Group B
SITHCCC023*	Use food preparation equipment	Elective Group C

CODE	TITLE	CORE / ELECTIVE
SITHCCC026*	Package prepared foodstuffs	Elective Group C
SITHCCC027*	Prepare dishes using basic methods of cookery	Elective Group C
SITHCCC028*	Prepare appetisers and salads	Elective Group C
SITHCCC029*	Prepare stocks, sauces and soups	Elective Group C
SITHCCC030*	Prepare vegetable, fruit, eggs and farinaceous dishes	Elective Group C
SITHCCC031*	Prepare vegetarian and vegan dishes	Elective Group C
SITHCCC035*	Prepare poultry dishes	Elective Group C
SITHCCC036*	Prepare meat dishes*	Elective Group C
SITHCCC037*	Prepare seafood dishes*	Elective Group C
SITHCCC038*	Produce and serve food for buffets	Elective Group C
SITHCCC040*	Prepare and serve cheese	Elective Group C
SITHCCC041*	Produce cakes, pastries and breads*	Elective Group C
SITHCCC042*	Prepare food to meet special dietary requirements	Elective Group C
BSBTEC301	Design and produce business documents	Elective Group D

Training and assessment information

- This qualification will be delivered over 104 weeks, including 80 weeks of training and assessment spread over 8 terms of 10 weeks each and 24 weeks of holidays.
- Students who have completed Certificate III in Commercial Cookery and Certificate IV in Kitchen Management may complete this qualification in 26 weeks

Course progress and attendance

Satisfactory course progress and attendance is very important in order to meet visa requirements. Please read the International Student Handbook carefully for more information. You will also be provided with further information about course progress and attendance requirements at your orientation.

Student support

We offer the following in relation to support and welfare.

- one-to-one support from the trainer/assessor
- support with personal issues
- access to additional learning resources
- reasonable adjustment in assessment
- social events
- information about external sources of support.

You may not have studied for a while, may have English as a second language or need additional assistance with literacy or numeracy.

We will identify any additional support needs you may have at the time of application and enrolment and may prepare a Student Support Plan for you based on those needs.

Resource requirements

You are required to bring your own laptop with Office 365 (or similar program) to all classes. These costs are not included in your course fees. Specifications for laptops and associated costs are included below.

PC

	Minimum requirements
Processor	Intel® or AMD processor with 64-bit support*; 2 GHz or faster processor Microsoft Windows 10
Operating system	Microsoft Windows 10
RAM	10 GB or more of RAM (8 GB recommended)
Hard disk space	3.1 GB or more of available hard-disk space
Monitor resolution	1024 x 768 display (1280x800 recommended) with 16-bit colour and 512 MB or more of dedicated VRAM; 2 GB is recommended.
Graphics processor acceleration requirements	OpenGL 2.0-capable system
Internet	Internet connection and registration are necessary for required software activation, validation of subscriptions, and access to online services.

MacOS:

	Minimum requirements
Processor	Multicore Intel processor with 64-bit support
Operating system	MacOS version 10.12 (Sierra), macOS version 10.13 (High Sierra), or macOS version 10.14 (Mojave).
RAM	2 GB or more of RAM (8 GB recommended)
Hard disk space	4 GB or more of available hard-disk space for 64-bit installation; additional free space required during installation.
Monitor resolution	1024 x 768 display (1280x800 recommended) with 16-bit colour and 512 MB or more of dedicated VRAM; 2 GB is recommended
Graphics processor acceleration requirements	OpenGL 2.0-capable system

Internet	Internet connection and registration are necessary for required software activation, validation of subscriptions, and access to online services.	
Name of software	Associated costs	
Office 365	\$129 annually	https://products.office.com/en-au/buy/office
Laptop details	Associated costs	
Any laptop that meets the specifications above	\$450 (approximate only)	Various

Course credit

You can apply for recognition of existing qualifications or skills, knowledge and experience (credit transfer or recognition of prior learning) as per the information included in our International Student Handbook, which is available at www.ivoryinstitute.edu.au

If you are granted course credit, this will affect your course fees as well as the duration of your course. We will advise you in writing of changes to fees or course duration as a result of the credit.

What are the entry requirements?

Ivory Institute has the following entry requirements:

International students must:

- Be at least 18 years of age and have completed Year 12 or equivalent
- Participate in a course entry interview to determine suitability for the course and student needs.
- Have an IELTS* score of 6.0 (test results must be no more than 2 years old). English language competence can also be demonstrated through documented evidence of any of the following:
 - Educated for 5 years in an English-speaking country; or
 - Successful completion of an English Placement Test at IELTS level 6.0.

Note that other English language tests such as PTE and TOEFL can be accepted. You are required to provide your results so that we can confirm they are equivalent to IELTS 6.0.

How much does it cost?

The costs for this course are as follows:

Course fees	Tuition fees: AUD \$18,150 Enrolment fee: \$350 Material fee: \$1500
Non-tuition fees	May apply and can be found in our International Student Handbook on our website at www.ivoryinstitute.edu.au

Course fees do not include laptops or software – see information above.

A detailed payment plan and payment arrangements are provided in the Offer Letter and Student Agreement. You must pay all of your course fees and on time. Non-payment of fees may result in cancellation of enrolment.

You are also required to take out Overseas Student Health Cover before arriving in Australia. Ivory Institute provides details of OSHC providers in the International Student Handbook. You can approach any of these providers to find out costs and organise your cover.

Additional costs associated with living in Australia are outlined in the International Student Handbook. You should carefully review these costs in relation to budgeting. Further information can be found at [Study Australia | Study Australia](#)

How can I apply?

To apply for this course, you are required to complete an enrolment form and submit all required supporting evidence including copies of your:

- Year 12 Certificate or equivalent
- Copies of visa (if available)
- Copy of passport
- Copies of your relevant qualifications (if applicable)
- Proof of English language proficiency as specified in the entry requirements.

Where to from here?

If your application is successful, we will send you an Offer Letter and Student Agreement. You should make sure you read through this document carefully to make sure you are happy with all of the terms and conditions. If you are, then simply sign the document and send it back to us along with the proof of the first payment.

Once we receive this, we will issue you with a Confirmation of Enrolment (CoE).

The first day of each course will include orientation and induction. Orientation will include information about the campus, living in Australia, accessing our support services and methods for achieving success throughout the course, including course progress requirements.

This course outline should be read in conjunction with Ivory Institute International Student Handbook. This can be found online at www.ivoryinstitute.edu.au